



Pepper Asset Servicing on behalf of Shoreline Residential DAC (“Shoreline”) Variable Interest Rate Policy Statement

Warning: We may change the interest rate on this loan. This means the cost of your monthly repayments may increase or decrease.

This statement outlines why and how the variable interest rate on your mortgage may change.

About us

Shoreline is an Irish company, set up on 12 February 2014. It does not engage in new mortgage lending. However, it holds mortgage loans (mortgages), which it acquired from Irish Bank Resolution Corporation Limited (In Special Liquidation).

Pepper Asset Servicing (“**Pepper**”) acts as the regulated servicer for Shoreline’s mortgages and is the main day-to-day point of contact for customers.

What does Shoreline consider when setting its variable interest rates?

When setting variable interest rates a range of factors are taken into consideration. These currently include:

- **Terms and conditions:** Consideration is given to the individual mortgage contracts.
- **Business costs:** This refers to the general day to day costs of running Shoreline (including administration and any expected future costs), and to borrowing costs and any other aspect of Shoreline’s funding arrangements.
- **Credit risk:** Consideration is given to the risk that some customers may not pay their mortgage.

Changes to any of these factors may result in changes to the variable interest rates.

In addition to the factors listed above, the variable interest rate on a mortgage may be varied as part of an alternative repayment arrangement or restructure of a mortgage agreed with a customer through Pepper. This will be decided on a case-by-case basis and will depend on the customer’s circumstances and their mortgage.

The factors that are considered in setting variable interest rates can change from time to time. If this occurs, Pepper will publish its updated policy statement on setting variable interest rates and send a copy to Shoreline customers.

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www.peppergroup.ie

Pepper Finance Corporation (Ireland) DAC trading as Pepper Money, Pepper Asset Servicing and Pepper Homeloans, is regulated by the Central Bank of Ireland. Registered Office: 4th Floor, Two Park Place, Upper Hatch Street, Dublin 2. Registered in Dublin, Ireland (no. 34927) as a designated activity company limited by shares. Directors: P. Doddrell (UK), C. Helme (UK), P. Tuttle (AUS), F. Gemmell (NZ), M. Cuhane (UK), A. Hastings (UK).

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How does Shoreline make decisions when setting variable interest rates?

There is an Operating Committee, which meets regularly to discuss matters relating to mortgages. From time to time, consideration is given to the above factors to decide whether any change to variable interest rates should be made.

Why does Shoreline have different variable interest rates?

Shoreline acquired mortgages from an existing lender which had different variable interest rates. In most cases, the variable interest rates which existed when the mortgages were acquired continue to apply.

Customers in arrears or financial difficulty

If you are in arrears (meaning you have fallen behind in your repayments) or if you are in financial difficulty, it is important that you contact Pepper if you have not already done so. A temporary or permanent reduction in the variable interest rate on your mortgage may be considered as part of an alternative repayment arrangement or restructure of your mortgage. Such an arrangement is based on the individual customer's personal situation and the customer agreeing to it.

If you are in arrears or if you are in financial difficulty, it is important that you contact Pepper if you have not already done so. Pepper can be contacted on **1890 303 704** (or **+353 61 236910** if calling from outside Ireland).

Could you get a different type of interest rate or a lower interest rate?

Shoreline is not involved in new lending so it does not offer a range of alternative interest rates.

Remember to consider your options on a regular basis as there may be a better option available to you. The Competition and Consumer Protection Commission's website (www.ccpc.ie) provides information relating to switching lenders or changing mortgage type.

WARNING: YOUR HOME IS AT RISK IF YOU DO NOT KEEP UP PAYMENTS ON A MORTGAGE OR ANY OTHER LOAN SECURED ON IT.

Variable Rate loans

WARNING: THE PAYMENT RATES ON THIS HOUSING LOAN MAY BE ADJUSTED FROM TIME TO TIME.