



MI & Reporting Manager

About Pepper Ireland:

Pepper Ireland is a leading asset manager and provider of third-party loan and advisory services. Established in September 2012, the company has operations in Dublin and Shannon, employing over 400 people.

Pepper has over €19 billion of loan and commercial real estate assets under management. These are comprised of commercial real estate portfolios and residential mortgages, as well as personal, small and medium enterprise (SME) and overdraft loans.

Pepper in Ireland is part of the Pepper Group, a diversified, global financial services business. Pepper Group focuses on three key disciplines across the residential and commercial property sectors: Lending, Advisory and Asset Management. Pepper Group is headquartered in Australia, where it has been operating since 2001.

About this Role:

The purpose of the MI & Reporting Manager is to effectively lead and co-ordinate a team of analysts to generate, analyse and present information for key operational and business activities in order to deliver insightful analysis and reporting to support Business Managers, ExCo and Clients. Importantly, this role must ensure that these functions are carried out in line with controlled policies, procedures, legislative and regulatory requirements while providing exceptional customer service and minimising risk.

Location: Dublin

Key Responsibilities

- ▶ Leadership & Team Development
 - To successfully lead the Management Information team towards achieving its goals.
 - To ensure the ongoing and appropriate development of staff to enable them to achieve their full potential.
 - Drive cross training and development across the team so that all team members gain a strong understanding of and experience in dealing with all asset/loan portfolio types
 - To create and maintain a positive culture within the group.
 - To ensure “living the values” of the organization is the status quo.
- ▶ Reporting & Analysis
 - Lead the design and delivery of systems, processes and dashboards for the streamlined production and analysis of quality management information to support management decision making
 - Provide robust, reliable business reporting and analysis in a user friendly format which meets the needs of operational/business leaders and their teams
 - Ensure high quality client and investor reporting is delivered across all loan portfolios and act as the key contact point for all reporting related queries from and interaction with clients and investors.
 - Validate data and conduct thorough data analysis to identify and communicate to Business Leader opportunities, threats and best practice in order to drive continuous performance improvement
 - Deliver insightful analysis and reporting to support ExCo and management team in closely monitoring performance
 - Preparation of presentations and business analysis reports to internal and external customers and regulatory bodies
 - Understand and be able to explain clearly how data is created, its relevance and significance as well as an assessment of data to produce findings/ recommendations
- ▶ Business Development & Portfolio Strategy Support



- Support Commercial Analytics Manager in providing various data analytics and reporting input that may be required for tender submissions and other requirements associated with new business opportunities.
- Work with Commercial Analytics Manager and project teams in determining MI and Reporting requirements for new portfolios being on-boarded and/or off-boarded.
- Support Commercial Analytics Manager and operational leaders in preparation of annual strategic business plans across residential and consumer loan portfolios by providing detailed and up to date data across loan portfolios.
- Assist in the Due Diligence phase of portfolio trades and carrying out appropriate risk analysis through MI
- Project Involvement
 - Oversee and coordinate team involvement in cross-functional teams as directed by Commercial Analytics Manager/Business Leaders to support Management Information capability across the business
 - Respond to ad-hoc reporting requests
 - Maintain awareness of Management Information requirements across the business

Key Performance Indicators

- Relevance, accuracy and timeliness of reports and analysis
- Recommendations to Business owners on process/data improvements
- Feedback from Business leaders, internal and external customers
- Compliance with data policies, standards and procedures
- Data quality
- Success of implementation
- Achievement of goals as set for each project
- Quality of input and Customer feedback

Skills & Experience

- At least 2 years' experience managing a small team (essential)
- Relevant degree or similar qualification/ Management Information qualification or similar
- Previous experience of producing and analysing a wide range of management information in a fast paced environment
- Previous experience of presenting management information to senior management
- Previous experience within financial services and exposure to a range of asset types including residential mortgages, commercial real estate mortgages and consumer finance products
- Knowledge/understanding of the mortgage securitisation market (RMBS/CMBS)
- Microsoft Office
- Experience in the following IT applications: SAS or SQL, Data warehouse experience, Visual Basic Programming, Process Improvement Experience (desirable)

Competencies

- IT Knowledge
- Risk
- Accuracy & Quality
- Analytical Thinking
- Innovation
- Judgement & Decision Making
- Presentation Skills
- Leadership & Team Working Skills
- Time Management

Pepper is an equal opportunities employer

For more information or to apply email recruitment@peppergroup.ie